

Northstowe and Longstanton Councillor Mtg

DATE OF MEETING:- 6 DECEMBER 2021

ATTENDEES

Name	Position
Darren Roe (DR)	Managing Director
David Boden (DB)	Business Development Director
Danny Smith (DS)	Asst Operations Manager
Sarah Cheungjohnson (SCJ)	Cllr
Stephen Moore (SM)	Cllr
Tindra Brash-Hall (TBH)	Cllr
Paul Littlemore (PL)	Cllr
Mark Norkkert (MK)	Cllr

BUSINESS UPDATE

Date	Item	To Action
6/12	<p>DR gave a general business and busway update, including an update on passenger numbers, driver shortage challenges and new revised fares structure from 4th Jan.</p> <p>Key messages 95% mileage being operated (5% being lost due to driver shortages, recruitment strong but takes 13 weeks to train a driver) Customers encouraged check app before travel for live updates 73% passengers returned post covid New cheaper fares from 4th Jan – flex ticket very popular</p>	NOTE

ACTIONS ARISING

Date	Items Raised	To Action
6/12	Oakington/Longstanton buses full at peak times – Stagecoach look at potential to start some peak journeys from these locations	DR
6/12	Student ticket options – TBH to email DB so we can identify best value ticket options	TBH/DB
6/12	Northstowe ticket boundary to review	DB
6/12	Face coverings – drivers will politely remind customers – Police to enforce	Note
6/12	Train through links to Cambridge – DB speak to TOC	DB
6/12	Northstowe development – plans for bus stops in phase 1 and 2 – discuss with Prajina	DB
6/12	Website – make it easier to pick the best value ticket	DB
6/12	City congestion – bus priorities – public policies that promote sustainable bus travel	Cllrs

NEXT MEETING

3 March 2022